



POSITION OVERVIEW

Job Title:	Manager, Operations & Integrations
Department:	Integrations
Reports to:	Vice President, Operations & Integrations
FLSA Status:	Exempt
UKG Job Code:	INTPMMGR
Location:	Remote

PRACTICE OVERVIEW

Radiology Partners is the largest and fastest growing on-site radiology practice in the US. We are an innovative practice focused on transforming how radiologists provide consistently exceptional services to hospitals, imaging centers, referring physicians and patients. With our state-of-the-art clinical technology, specialized expertise, access to capital, and retention of top physician talent, Radiology Partners reliably exceeds the expectations of our clients, patients, and partners. We serve our clients with an operational focus, and, above all, a commitment to quality patient care. Our mission is to Transform Radiology.

POSITION SUMMARY

Radiology Partners is currently seeking a Manager to join its high-performing integrations team. This role is a great opportunity for an individual who wants to develop their career as a healthcare operation professional. As the Manager, you will work directly with the Vice President of Integrations and Operations and a broader team of experienced Directors and Managers, and will lead hospital and physician practice integrations, acting as the primary project management and client relationship manager for your portfolio of integrations. The ideal candidate thrives in a fast-paced work structure, has experience driving results through others while also executing on tasks and strategies themselves, and is comfortable reporting out to c-suite and physician level stakeholders.

POSITION DUTIES AND RESPONSIBILITIES

- Integrations Management
 - Manage integrations with support from the Director and Vice President, navigating varying types and complexities of integrations
 - Drive results through internal and external stakeholders, managing functional teams to ensure necessary outcomes are met
 - Facilitate and lead integration communication touch-points, understand critical points of go-live failure and escalate appropriately, as necessary
 - Deploy on comprehensive staffing plans, determine staffing needs, and contribute to physician recruitment efforts
 - Work in a dyad partnership with the lead integration VP, physician leaders and field operations counterparts
- Practice Management
 - Execute on operational strategies while considering implications beyond the current moment/week/etc.
 - Partner with both client and RP stakeholders to anticipate potential challenges and proactively create mitigation strategies and solutions
 - Optimize physician schedule and staffing plan for greater efficiency and cost effectiveness, while ensuring compliance with SLAs
 - Monitor demand vs. supply regularly and shift approach, as needed, to ensure budgets are met and long-term financial stability

- Culture & Leadership
 - Effectively navigate complex, challenging client relationships; diplomatically lead difficult conversations and manage issues (real or perceived) - in collaboration with field ops counterparts
 - Deploy on change management strategies for projects/initiatives

DESIRED TECHNICAL AND PROFESSIONAL SKILLS AND EXPERIENCE

- Certified Associate in Project Management (CAPM) or Project Management (PMP) certification preferred
- At least 1-3 years of project management experience
- Ability to manage projects independently
- Proficiency in Microsoft Office Suite
- Excellent analytic, quantitative, and problem-solving skills
- Effective communication, presentation, and facilitation skills
- Highly motivated self-started who is an excellent team player
- Knowledge of healthcare industry a plus
- Strong organizational skills with an ability to effectively manage large amounts of detailed information

Radiology Partners is an equal opportunity employer. We believe in creating and celebrating a culture of belonging and are committed to creating an inclusive environment for all teammates.

CCPA Notice: When you submit a job application or resume, you are providing the Practice with the following categories of personal information that the Practice will use for the purpose of evaluating your candidacy for employment: (1) Personal Identifiers; and (2) Education and Employment History.

Radiology Partners participates in [E-verify](#).

I have reviewed this job description and I understand all my job duties and responsibilities. I am able to perform the essential functions as outlined. If I have any questions about job duties not specified on this description that I am asked to perform, I should discuss them with my manager or a member of the Human Resources team.

I acknowledge that the job has been explained to me both verbally and in written format.

Support Teammate's Signature

Date